

A Study on Integrated Billing and Revenue Accounting Solution



At a glance

Industry:	Power Distribution, Generation, Transmission
Location:	South Asia
Customer Base:	Over 1.6 million consumers
Environment:	Regulated
Our Services:	Billing, Revenue Accounting Solutions
Our Software:	mPower Suite

Challenges

- Rigid legacy systems not suitable for emerging economy
- Insulated processes that haven't evolved with global trends
- Alarming levels of unbilled consumption and non-recoverable dues
- Extended cycles affecting cash flow
- Need to reform and reinvent to become profitable
- Need to respond to expectations of informed consumers
- Arrest revenue leakages and plug the loopholes

Benefits

- Reduced metering, billing and collection cycles
- Drastic reduction in unbilled consumption
- Single view consumer history related to consumption, billing and remittances
- Release of resources for core operations
- On-demand consolidated and drill-down reports at various levels of operation

The client

This state run electric utility serves the needs of over 1.6 million consumers and spans a vast geographical area with difficult terrain and consumers spread over a wide area

Our Solution

- Rolled out mPower billing and revenue accounting modules
- Assisted client in setting up the required IT infrastructure
- Trained the personnel for smooth transition
- Standardized exception reports to identify and act on discrepancies in meter-to-cash value chain
- Customized MIS for reporting on consumers, metering, billing, collections, credit control, and arrears
- Developed on-demand regulatory reporting system to save on valuable resources

Accolades

"Initial implementation over a limited geographical area has been successful. We are now on the verge of rolling out the solution covering the entire nation."

Phoenix IT Solution Ltd.

Unit 1, SDF Block 1, VSEZ, Vishakapatnam 530 049,
Andhra Pradesh, INDIA.
Tel: +91.891.2766791, Fax: +91.891.2578872, info@phoenix.co.in